Central
Bedfordshire
Council
Priory House
Monks Walk
Chicksands,
Shefford SG17 5TO



# TO ALL MEMBERS OF THE SUSTAINABLE COMMUNITIES OVERVIEW & SCRUTINY COMMITTEE

25 September 2009

**Dear Councillor** 

# SUSTAINABLE COMMUNITIES OVERVIEW & SCRUTINY COMMITTEE – TUESDAY, 29 SEPTEMBER 2009

Further to the Agenda and papers for the above meeting, previously circulated, I write to advise you that a call-in relating to the Executive's recent decision on supported bus services will be heard under item 7.

# 7. Call-In

For your information I attach a copy of the following:

- 1. The call-in request form submitted by Councillor J N Young (as the Chairman of the relevant overview and scrutiny committee).
- 2. An extract from Part D2 (Overview and Scrutiny Procedure Rules) of the Constitution setting out the action the Committee can take in relation to the call-in.
- 3. An extract from the minutes of the Executive meeting on 15 September 2009 setting out the debate and decision on this matter.
- 4. The report entitled 'Supported Local Bus Services Budget Pressure 2009/10' submitted to the Executive meeting on 15 September 2009.

Should you have any queries regarding the above please do not hesitate to contact me.

Yours sincerely

**Democratic Services Officer** 

0300 300 5132 leslie.manning@centralbedfordshire.gov.uk

Central Bedfordshire Council Council Offices High Street North Dunstable Beds. LU6 1LF

# **CALL-IN REQUEST FORM**

Agenda Item 7

To: ASSISTANT DIRECTOR OF LEGAL DEMOCRATIC SERVICES/MONITORING OFFICER
PRIORY HOUSE
MONKS WALK
CHICKSANDS
SHEFFORD SG17 5TQ

Ward

Note: A call in request may be made by:-

Call-in by Ward Member
From Cllr (Print Name)

- 1. An individual Ward Member where a decision has particular significance for that Member's Ward; or
- 2. The Chairman of the relevant Overview and Scrutiny Committee; or
- 3. Any two Members of the relevant Overview and Scrutiny Committee; or

Signature

4. Any three non-executive Members of Council

Please complete relevant box below:-

Call-in by Relevant Overview and Scrutiny Chairman				
rom CIIr (Print Name)	Signature			
Nigel Young				
From Cllr (Print Name)	vant Overview and Scrutiny Committee Signature			
Print Name	Signature			
2.				
2.				
2.				
	Members of the Council			
Call-in by Three Non Executive	Members of the Council Signature			
Call-in by Three Non Executive From Cllr (Print Name)				
Call-in by Three Non Executive From Cllr (Print Name) 1.				
Call-in by Three Non Executive From Cllr (Print Name)  1.				

In accordance with the provisions contained in the Procedure Rules as set out in Section 10 of Part D2, I/We wish to "call in" the following decision of the Executive or individual Portfolio Holder or key decision of an Officer.

Call in form 2003/04: Issued April 2005

**DECISION DETAILS** 

NAME AND DATE OF MEETING/DECISION	Executive, Tuesday 15 <sup>th</sup> September
ITEM/MINUTE REF	Executive Agenda Item 11
SUBJECT HEADING  Supported Local Bus Services - Budget Pres 09/10	
Has the decision on this matter been subj Overview and Scrutiny Committee?	ject to prior consideration by the NO NO

# PLEASE STATE IN THE BOX BELOW:

- (A) THE REASON(S) FOR CALL-IN; AND
- (B) THE ALTERNATIVE COURSE OF ACTION OR RECOMMENDATIONS PROPOSED.

# Reason for Call In

In the absence of a full review of bus services from Transport Officers, the Executive may not have been in a position to make a robust decision which fully considered a) the impact of the (extensive) proposed cuts on residents, b) the use of alternative transport including, but not limited to, buses used in mornings or evenings which could be used to provide alternative transport options

# Recommendations Proposed

#### That the Executive:

- a) Call for a full review of subsidised bus services prior to making a decision to cut services other than those services which are operated primarily or entirely outside of Central Bedfordshire and should be fully supported by other Authorities OR
- b) Call for a full review of subsidised bus services and, based on the existing information before them, consider a reduction in the overspend by cutting subsidies for a number of carefully selected services where the Executive are confident that this will have a minimum impact on CB residents.
- c) Consider the use of existing CBC transport services in place of (some) subsidised services and require detailed proposals regarding these alternatives.
- d) Advise the Sustainable Communities Directorate to seek savings at least equivalent to the overspend on subsidised bus services from other areas of their budget

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	1					
Date of Application			Date received by the Assistant Director of Legal			
	18 <sup>th</sup> Se <sub>l</sub>	otember 2009	and Democratic			
			Services/Monitoring			
	<u> </u>		Officer			
THIS PART OF THE FO	RM TO	BE COMPLE	ETED BY THE ASSISTANT DIR	ECTOR	OF LE	GAL
	AND DEMOCRATIC SERVICES					
CALL IN REQUEST APPROVE	<u> </u>				YES	T
					NO	
CALL IN REQUEST REFUSED	(a)	The procedure	es set out in Rules 10.7 to 10.9 have	not been		
BECAUSE:		properly follow	eu.			

			Ag	enda Item 7
				─ P <del>age 4</del>
	(b)	A similar decision h previously.	similar decision has been called in to the committee eviously.	
	(c)		e Executive decision has been recorded as urgent in cordance with Rules 10.13 to 10.15.	
	(d)	the relevant Overview call-in to be frivolous, provisions.	er, in consultation with the Chairman and Scrutiny Committee considers to vexatious or clearly outside the call- as been called in to the committee	ne in
		DATE ADVISED OF	DECISION	
APPLICANT				
LEADER				
RELEVANT PORTFOLIO HOLDER				
CHAIRMAN OF RELEVANT OVERVIEW AND SCRUTINY COMMITTEE				
CHIEF EXECUTIVE				
RELEVANT DIRECTOR				
OVERVIEW AND SCRUTINY MANAGER				
RELEVANT SERVICE HEAD				
HEAD OF DEMOCRATIC SERVICES				
SIGNED BY, OR ON BEHALF OF A LEGAL AND DEMOCRATIC SERVI		TANT DIRECTOR OF	SIGNATURE:	DATE:
SIGNED BY CHAIRMAN OF OVERVIEW AND SCRUTINY COMMITTEE (In case of refusal of call in where matter is considered frivolous, vexatious or clearly outside the call-in			SIGNATURE:	DATE:

provisions)

# EXTRACT FROM THE CONSTITUTION

# D2 OVERVIEW AND SCRUTINY PROCEDURE RULES

# **Consideration by the Overview and Scrutiny Committee**

- 10.17 The Monitoring Officer will ensure that any valid call-in is reported to the next available meeting of the relevant overview and scrutiny committee, or will convene a special meeting if so agreed by the chairman of the overview and scrutiny committee and the decision taker.
- 10.18 The member(s) submitting the request for call-in will be expected to attend the meeting of the relevant overview and scrutiny committee to explain their reasons for the call-in and the alternative course of action or recommendations they wish to propose.
- 10.19 Having considered the call-in and the reasons given, the relevant overview and scrutiny committee may either:-
  - 10.19.1 Refer it back to the decision making person or body for reconsideration, normally in time for its next scheduled meeting, setting out in writing the nature of its concerns and any alternative recommendations:
  - 10.19.2 If it considers that the decision is outside the Council's budget and policy framework, refer the matter to full Council after seeking the advice of the Monitoring Officer and/or Chief Finance Officer in accordance with Rule 7 of the Budget and Policy Framework Procedure Rules in Part B3 of the constitution; or
  - 10.19.3 Decide to take no further action, in which case the original Executive decision will be effective immediately.

#### **Decisions Referred Back to the Decision-Maker**

- 10.20 If a decision is referred back to the original decision maker, that person or body shall then reconsider the matter, taking into account any concerns and recommendations of the overview and scrutiny committee, and make a final decision, amending the decision or not, and give reasons for the decision.
- 10.21 If a decision relates to an Executive function, only the Executive can ultimately decide the matter, provided that it is in accordance with the Council's budget and policy framework.

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#### **EXECUTIVE - 15 SEPTEMBER 2009**

Minute Supported Local Bus Services – Budget Pressures 2009/10 No. E/09/60

The Executive considered a report from Councillor David McVicar, Portfolio Holder for Safer and Stronger Communities outlining a strategy to avoid overspending on supported local bus services in the current financial year.

The report provided background on the reasons for supporting various local bus services as set out in The Bedfordshire Local Transport Plan 2006/07 – 2010/11 (LTP 2). Also detailed was the vision statement of the Bedfordshire Bus Strategy. It was noted that the Strategy, inherited from the County Council, was based on a larger geographical boundary and was one of the reasons contributing to an analysis that had already started of existing service provision. It was noted that the review was a large piece of work and was not expected to be completed until summer 2010.

Also set out in the report were details of the projected overspend and the implications of failing to cut services that would lead to an overspend of at least £100,000 by the end of 2009/10.

The Executive's attention was drawn to the comments of the Sustainable Communities Overview & Scrutiny Committee where it considered proposals at its meeting on 1 September 2009. Whilst the Overview & Scrutiny Committee broadly supported the withdrawal of poor performing services it asked that a full review of all supported bus services be carried out and that this be done prior to cutting any services.

During consideration of the report a non Executive member, whilst welcoming the review referred to in the report, was sceptical about its outcome. The member referred to difficulties encountered by the County Council in reviewing its Public Transport Plan. Changes in circumstances and demands such as Stagecoach threatening to withdraw services without subsidies impacted on that Council's ability to carry out a thorough review of its public transport policy.

In response to a question the Executive was informed that there had been some discussion with neighbouring authorities also providing subsidy on the proposed withdrawal of funding and some concern had been expressed.

Some members whilst supportive of the withdrawal of poor performing services based on an objective criteria (Option D –urgent action required) were concerned about the impact on the community from the withdrawal of all supported bus services (Option C – plan for improvement) and for this reason recommended only supported services categorised as Option D should be withdrawn, including the third service listed at the bottom of page 69 of the

submitted report being categorised as 'D' not 'C'. This recommendation on being put to the vote was lost.

The Executive in discussing the review suggested that the impact on the rural community needed to be looked at which led to a further recommendation being put forward that if cases of significant financial hardship are encountered as a result its actions that the Rural Transport Partnership, and other related bodies, should be asked to assist, where possible, with alternative modes of transport.

The Executive noted that any withdrawal of subsidised services would not take effect until 1 December 2009 as two months notice had to be given to the bus companies.

Reason for decisions: To agree a strategy for addressing an overspend on the supported public transport budget.

#### **RESOLVED:**

- 1. That support be withdrawn from a selected number of poorer performing bus services as set out on pages 69 to 71 of the submitted report in order to bring spending in line with the budget.
- 2. That the above services be cut with effect from 1 December 2009. (A saving of £60,000 in 2009/10 and a further saving of £120,000 in 2010/11).
- 3. That the outcome of the already started full review of existing service provision be reported to the Executive at the earliest opportunity.
- 4. If cases of significant financial hardship are identified as a result of these actions, that the Rural Transport Partnership, and other related bodies, be requested to assist, where possible, with alternative means of transport.

Meeting: Executive

Date: 15 September, 2009

Subject: Supported Local Bus Services – Budget Pressure 2009/10

Report of: Cllr David McVicar, Portfolio Holder for Safer and Stronger

Communities

**Summary:** The report explains why various local bus services are supported by the

Council and outlines a strategy to avoid over spending in the current

financial year.

Advising Officer Gary Alderson, Director of Sustainable Communities

Contact Officer: Basil Jackson, Assistant Director Highways and Transport

Public/Exempt: Public

Wards Affected: All

Function of: Council

Key Decision: Yes

Reason for urgency

(if appropriate)

N/A

#### **RECOMMENDATIONS:**

It is recommended that Executive agree to:

- 1. withdraw support from a selected number of poorer performing services in order to bring spending in line with budget, and carry forward any remaining overspend into 2010/11 up to a maximum of £60,000; and
- 2 cut the above services with effect from 1<sup>st</sup> December 2009.

# **Background**

- 1. The key public transport policy document for Central Bedfordshire Council is the Bedfordshire Local Transport Plan 2006/7 2010/11 (LTP2) and its daughter document, the Bedfordshire Bus Strategy. LTP2 states that the Council supplements the commercially provided public transport network by:
  - subsidising services on evenings and at weekends on existing routes;
  - subsidising services on special routes, in particular school transport;

- supporting other community bus schemes; and
- establishing completely new service networks, such as the *DART* demand-responsive services.

LTP2 also states that the public and local stakeholders identified local bus services (and public transport in general) as one of the key issues for Bedfordshire.

2. The vision statement of the Bedfordshire Bus Strategy is:

By 2011 to have in place a first-class public transport service, as outlined in the Strategy, which offers a realistic and attractive alternative to private transport and enables people to access the main facilities and services that they require on a day-to-day basis.

The Strategy sets key priorities, which are to:

- establish a network hierarchy, providing a framework within which services can be developed and resources channelled to those services which give greatest benefit;
- take a consistent and realistic approach to the development and support of the network;
- maintain the highest proportion of commercial provision as possible, recognising operators' aspirations and objectives;
- take an integrated approach to the network as a whole, co-ordinating service development to maximise its potential and achieve efficiency and effectiveness; and
- take a comprehensive approach to service development, taking account of all measures that contribute to high quality and attractive provision.
- 3. A number of service types typically require financial support because they are generally not self-supporting. These are:
  - Evening services;
  - Sunday services;
  - Town services in smaller market towns;
  - Certain types of interurban service;
  - Weekday links between rural settlements and nearby market towns or regional centres for the purposes of getting to work or to the shops; and
  - Less frequent rural services catering mainly for shoppers.

Although it is Government policy to promote public passenger transport, and "Kickstart" funding is available for certain high-profile schemes, the responsibility for maintaining a viable public transport network at a time when commercial bus revenues continue to fall remains with the Local Transport Authority.

# **Local Context**

- 4. Central Bedfordshire Council has a portfolio of some 81 contracts for the provision of local bus services. The supported services are very diverse and range from rural shopper buses which operate once a week and cost less than £3,000 per annum to area-wide networks costing in excess of £½ million. There are relatively few supported evening services (most of these were cut several years ago).
- 5. The supported public transport network shows signs of having been hastily assembled (albeit for very good reasons) rather than the integrated approach to network planning that the Bus Strategy envisions.
- 6. Bedfordshire County Council practice was, broadly, to mitigate the effects of commercial service withdrawals by catering for unmet travel demand, thereby minimising the impact upon existing bus users. Because recent years have seen de-registration of commercial services on a large scale, Bedfordshire's budget for supported services was continually under pressure. The most recent round of cuts in the supported local bus network took place in June 2008.
- 7. In preparation for Local Government Reorganisation (LGR), supported bus services that cross the boundary between Central Bedfordshire and Bedford Borough were split according to route mileage operated, and each shadow authority agreed to pay a proportionate share of the costs. These mutual contributions are factored into the total predicted expenditure.

#### **Current Issue**

8. Table 1 shows the budget for tendered local bus services in Central Bedfordshire for 2009/10 and the estimated outturn expenditure.

TABLE 1		
Route Support Budget 2009/10 Rural Bus Grant 2009/10 TOTAL FUNDING AVAILABLE	£1,292,010 £547,600 £1,839,610	
2009/10 Full Year Cost at April 2009 prices Est. Contract Price Increases during 2009/10 (based on notional 2% increase) EST. TOTAL EXPENDITURE	-	£1,903,000 £44,000 £1,947,000
ESTIMATED OVERSPEND		£107,390

9. The severity of the overspend will depend on the size of the inflationary increases that have to be awarded. Cost inflation in the bus industry is currently running at about 1% (using Office of National Statistics data, including the Retail Price Index), so it is possible that the Council may not be liable for as much as the estimated £44k in practice. Nevertheless, an end of year overspend in the order of £100k is probable.

- 10. This situation has arisen partly from the different ways in which local bus contracts, and the corresponding budgets, were divided up at LGR. In addition to this, the former County Council stopped short of making a full set of cuts required to bring spend within budget. The last estimated split of contract commitments calculated before LGR showed a 35.6% / 64.4% split of contract costs between Bedford Borough and Central Bedfordshire respectively. The County Council entered into a higher level of contract commitments in the Central Bedfordshire area, reflecting the geographical makeup of the area. Central Bedfordshire is comprised of several small towns requiring financial support for most of their local bus network, whereas the urban bus service network in Bedford town is wholly commercial.
- 11. Despite some savings which fed into the total contract commitment at the end of 2008/9 (through the re-tendering of the Dunstable Town Services), there is still a variance between the latest estimated full year contract commitment for the Central Bedfordshire area (£1,903,000) and the budget allocated to Central Bedfordshire (£1,839,610), a shortfall of some 3.3% or £63,390 before inflation.
- 12. If Central Bedfordshire's foreseeable ongoing contract commitments had more accurately been reflected when the budget was divided at LGR, then it is possible that an overspend situation would not have arisen in 2009/10.

# The Challenges

- 13. Central Bedfordshire will in due course establish a rural transport policy and an urban transport policy, recognising that the two are not the same and may, in fact, have different objectives. Rural public transport users demand services to a wide range of destinations that mirror the seemingly unlimited choice of venue available to car owners. Urban public transport users demand frequent and cheap local services that cater for journeys to and from work or college (including evenings), as well as links to local shops and connections with the wider bus and rail network. No doubt rural residents have the same sort of aspirations for their own bus services, but smaller passenger numbers (and a different age profile), coupled with much higher car ownership, militate against rural bus provision on the same scale as urban bus provision.
- 14. Rural transport policy might envisage a greater role for community transport, especially now that the Transport Act 2008 allows the paying of drivers and permits the use of larger vehicles by community bus operators. Urban transport policy might see the Council use its powers to establish Quality Bus Partnerships, whereby improvements in transport infrastructure (bus lanes, bus priority measures, improved stops, shelters and real time information) are rewarded by giving the Council a greater say in determining service frequencies, times of operation and management of fares on urban bus corridors.
- 15. LTP2 identifies combating traffic congestion and achieving a shift to more sustainable transport modes as a key priority. It also prioritises improving accessibility and the integration of transport and land use planning. Central Bedfordshire needs to determine the level of its support for these prime objectives, which will then feed through into the process of formulating urban and rural transport policies.

16. Recognising that transport policy formulation is necessarily a lengthy process, involving many stages of public and stakeholder consultation, Central Bedfordshire needs to address (as a separate exercise) the challenge of tailoring local bus service commitments to available budget in the short-term. Table 2 shows some of the available options.

TABLE 2					
Option	Proposal	Full Year Saving	Impact/Risks		
Α	Status Quo	Nil	Overspend of £100K-£140K		
В	Withdrawal of all supported Sunday services	£109,000	Inhibits access to places of worship, Sunday trading. May affect ability to get to work in some cases.		
С	Withdrawal of all supported evening services	£124,000	Impacts on ability of workers/students to get home after late finish. Affects commuters arriving on later trains. May affect demand for corresponding AM bus journeys.		
D	Withdrawal of poor performing services, based on objective weighted criteria	Up to £200,000 depending on criteria used	May result in disproportionate amount of cuts in certain areas.		

- 17. Service cuts of this nature will inevitably be contentious, so it is important that the methodology adopted by Executive is consistent and transparent. Appendix A gives details of the criteria used for ranking bus service contracts and Appendix B lists all Central Bedfordshire supported local bus services, containing information that will inform Members' decisions in this process.
- 18. Executive should be aware that the Sustainable Communities Overview and Scrutiny Committee (SCOSC) considered the above proposals on 1 September 2009 and commented as follows:
  - a) The only feasible option detailed in the report was option D, "withdrawal of poor performing services, based on objective weighted criteria", It was considered that officers could not withdraw all supported Sunday services or all supported evening services as some may provide greater value for money than others. The implementation of option D would however require the further development of more detailed and objective criteria on which the assessment of poor performance could be based.
  - b) that the Executive be recommended to request a review of all supported bus services to ascertain any alternative, more cost-effective, means of delivering the services already provided by Central Bedfordshire Council prior to cutting any supported bus services.

- 19. In relation to the second point raised by SCOSC, Executive should be aware that the time required to conduct a full scale review of the network, ahead of making cuts, would make it impossible to achieve savings during this financial year. Notwithstanding, officers have already embarked on a thorough analysis of existing service provision with a view to identifying further efficiencies and opportunities for meeting local transport needs. The results of this work are not expected until Summer 2010. The indicative full year savings shown in Table 2 are only partially achievable in 2009/10, since the potential to make savings reduces by one twelfth every month. Given that there is a contractual notice period of two months notice would have to be given to operators on or before 31<sup>st</sup> September to cancel services from 1<sup>st</sup> December, which would achieve a maximum saving of only 33% of the potential full year savings.
- 20. To attempt to stem the overspend in its entirety within the current financial year would involve cutting far more services than is strictly necessary and risks damaging Central Bedfordshire's public transport network beyond repair. The recommended strategy is to make initial cuts on 1<sup>st</sup> December and to carry forward a reduced overspend (up to a maximum of £60,000) to 2010/11, when spending would be reviewed again and necessary measures taken to reduce commitments to budget levels.
- 21. Central Bedfordshire Council will need to examine the impact of the resulting service cuts in order to determine what, if any, mitigating measures may be possible. This might involve the use of the voluntary sector and innovative local solutions (e.g. sponsorship and/or partnerships with commercial organisations). In order to implement any such solutions, the Authority might need to commit low level funding. Members might wish to consider allowing the portfolio holder (in consultation with the Director of Sustainable Communities) to use his judgement to ensure that any such measures are appropriate and remain within overall budget levels.

#### **CORPORATE IMPLICATIONS**

#### **Council Priorities:**

The recommendations contribute to maintaining a balanced budget, as the Council is legally required to do.

#### Financial:

The financial implications are as described in the body of the report. Failure to act to cut services will lead to an overspend of at least £100,000 by the end of 2009/10.

# Legal:

Any decision to withdraw financial support from local bus services may be challenged on the grounds that the Council is acting contrary to its published policies. However, alternative means of meeting people's needs will be sought in affected areas.

# **Risk Management:**

There is a risk that cutting supported services may cause hardship for existing users who are no longer able to get to/from work, shops, places of worship or to access essential services. This risk can be reduced by publicising alternative transport services effectively and seeking innovative transport solutions.

# Staffing (including Trades Unions):

There are no staffing implications for Central Bedfordshire Council, although some bus operators may have to reduce staff in the event of service cuts.

# **Equalities/Human Rights:**

Withdrawal of local bus services is likely to impact disproportionately on women, the elderly and ethnic minorities.

# **Community Development/Safety:**

# Sustainability:

Withdrawal of some local bus services may increase car use and congestion

# **Appendices:**

Appendix A – Criteria for identifying poor performing services

Appendix B – Table of all supported local bus services

# **Background Papers** (open to public inspection):

None

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#### **APPENDIX A**

#### **BUS SERVICE EVALUATION TOOLKIT**

Central Bedfordshire Council has inherited a very diverse portfolio of supported local bus services from Bedfordshire County Council. Supported services range from rural shopper buses which operate once a week and cost less that £3,000 per annum to area-wide networks costing in excess of £ $\frac{1}{4}$  million.

Bedfordshire County Council policy was, broadly, to mitigate the effects of commercial service withdrawals by providing alternative services, thereby minimising the impact upon existing bus users. Because recent years have seen de-registration of commercial services on a large scale, Bedfordshire's budget for supported services was continually under pressure, and a final round of cuts in the supported local bus network took place in June 2008. These cuts were planned by reference to the Bus Service Evaluation Toolkit (BSET), which identifies poor performing services. The toolkit is a model for evaluating the relative performance of local bus service contracts against a number of key criteria. That model needs to be updated for use in Central Bedfordshire.

The BSET evaluates services in respect of:

**TABLE 1** 

Criterion	Policy	Current Weighting
Accessibility	Services are scored according to whether they carry people to the shops, to work, to school/college or to hospital/surgery.  LOCAL TRANSPORT PLAN OBJECTIVE #5:  "To improve access to key facilities and services in Bedfordshire – particularly work and further education – through increased travel choices"	12.5%
Congestion	The total number of passengers carried per annum, as a proxy for each service's value as a sustainable alternative mode of transport.  LOCAL TRANSPORT PLAN OBJECTIVE #4:  "To minimise the growth of congestion in Bedfordshire, both in particular locations and on the overall network, and to manage its impacts on the transport system and the environment."	25%

Affordability	The annual cost of each service – expensive services score lower than those which cost less.	25%
	BUS STRATEGY SECTION 5.9:	
	"Where financial support is required, this provision will be subject to a test of affordability."	
Value for Money	An effective measure of whether a supported service represents good value for money.	37.5%
	BUS STRATEGY OBJECTIVE #7:	
	"To ensure that public transport is widely perceived to offer good value for money."	

After calibration, the model sorts supported services into four categories:

**TABLE 2** 

Category	Heading	Number of contracts in this category <sup>1</sup>	Explanation
D	Urgent Action Needed	2	Service performs poorly and fails to give value for money. Service needs thorough reassessment, as a prelude to curtailment or merger with another service.
С	Plan for Improvement	20	Service meeting policy objectives, but costs may be higher, or patronage lower, than we would expect. Some form of improvement called for, such as re-marketing or merger with another service.
В	Satisfactory	46	Service performs well, helps towards council's policy objectives and requires relatively modest financial input to maintain viability.
Α	Good Value	10	As B above, combined with very reasonable cost.

BSET is a useful means of assessing the relative performance of supported local bus services and of indicating those services which are most likely to be failing to perform.

<sup>&</sup>lt;sup>1</sup> Using the weightings specified in Table 1

# APPENDIX B: CENTRAL BEDFORDSHIRE LOCAL BUS CONTRACTS

including services contracted to neighbouring authorities to which Central Bedfordshire makes a contribution.

			<u>Agenda</u>
Remarks	Bedford Borough pays 15.4% of gross cost. No contribution from Luton Borough.	Bedford Borough pays 29.7% of gross cost.	Luton Borough pays 93.7% of gross cost.
Communities served	Dunstable, Caddington, Woodside, Slip End, Sundon, Chalton, Toddington, Harlington, Westoning, Flitwick, Ampthill, Maulden, Houghton	Marston Moretaine, Lidlington, Brogborough, Ridgmont, Husborne Crawley, Aspley Guise, Woburn Sands, Heath & Reach, Leighton Linslade.	Slip End, Caddington
Performa nce Category	Q	Q	O
Cost per Passenger	£11.85	£11.35	£9.83
Annual Passengers Carried	4,200	1,400	200
Est. Net Outturn Cost 2009/10	£49,757	£15,885	£1,967
No. of Days	59	115	304
Days of Operation	Sundays and Bank Holidays	Saturdays & School Holidays	Mondays to Saturdays
Description	Red Rose <b>223/231</b> . Full Sunday service between Dunstable, Caddington, Slip End, Luton, Sundon, Chalton, Toddington, Harlington, Flitwick, Ampthill, Maulden, Houghton Conquest and Bedford.	All Stagecoach 160 and 165 journeys on Saturdays and School Holidays; Bedford to Leighton Buzzard, via Stewartby, Marston Moretaine, Brogborough, Ridgmont, Aspley Guise, Woburn Sands and Heath & Reach.	Luton Borough Council. Extension of last Arriva bus no. 4 at 23:05 from Farley Hill to Slip End, Woodside and Caddington

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Also pays for diversion of commercial journeys via Southill, Campton and Upper Gravenhurst.	Herts CC pays 98% of gross cost.	Pa
Biggleswade, Broom, Southill, Stanford, Clifton, Shefford, Campton, Chicksands, Gravenhurst, Clophill, Maulden, Ampthill, Flitwick, Silsoe	Stotfold, Fairfield Park	Dunstable, Caddington, Woodside, Slip End, Sundon, Chalton, Toddington, Harlington
O	O	O
£4.09	£4.02	£4.01
4,000	543	006'9
£16,370	£2,182	£27,682
54	363	154
Saturdays		Thursdays, Fridays and Saturdays
Grant Palmer <b>200.</b> Pays for: 06:20 Flitwick to Biggleswade; 07:03 Biggleswade to Flitwick; 13:27, 16:27, 18:40 Biggleswade to Flitwick; 12:25, 14:25 Flitwick to Biggleswade; 17:59 Silsoe to Biggleswade.	Hertfordshire County Council <b>97</b> . Evenings and Sundays. Covers 19:15, 21:15 Stotfold – Hitchin; 20:46, 22:46 Hitchin – Stotfold; Sundays – whole service	Red Rose <b>223, 231.</b> Evening service between Dunstable, Caddington, Slip End, Luton, Sundon, Chalton, Toddington, Harlington and Westoning. Journeys are: 223 19:21, 21:25 Luton – Harlington; 223 22:44 Luton – Westoning; 223 19:55, 22:05 Harlington – Luton, 231 20:31 Luton – Dunstable; 231 21:00 Dunstable – Luton

	T	T	ı	Agen
	Bedford Borough pays 77.8% of gross cost.	Luton Borough pays 80.68% of gross cost. Recently re- tendered by LB – price reduced by £12 per day		Bedford Borough pays 35.5% of gross cost.
Dunstable, Hockliffe	Lidlington, Marston Moretaine	Dunstable	Dunstable	Clophill, Silsoe, Barton-le-Clay
O	O	O	O	C
£3.78	£3.78	£3.58	£3.57	£3.39
2,800	5,500	3,400	6,300	1,700
£10,582	£19,835	£12,158	£22,487	£5,755
250	304	304	250	304
Mondays to Fridays	Mondays to Saturdays	Mondays to Saturdays	Mondays to Fridays	Mondays to Saturdays (monthly charge)
Centrebus <b>X31.</b> Extension of certain journeys from Dunstable to Milton Keynes.	Bedford Borough Council 168. Bedford – Kempston – Stewartby – Marston Moretaine – Lidlington. One journey each way runs via Hall End, Wood End and Kempston West End.	Luton Borough Council 24. Contribution towards evening service to Dunstable (Weatherby) provided by service 24 between Luton and Dunstable.	Centrebus <b>34.</b> Extension from Dunstable Square to Salters Way to replace 52 service.	Stagecoach <b>S1</b> Bedford to Luton, early evening journeys: 19:30 Bedford to Luton; 20:30 Luton to Bedford

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About to introduce new accessible vehicles. Receives no funding from Luton Borough.	Primarily used by non-entitled school children.		Herts CC pays 72.0% of gross cost.
Meppershall, Shefford, Gravenhurst, Chicksands & Campton, Shillington, Pegsdon, Barton- le-Clay, Streatley	Ampthill, Flitwick	Totternhoe, Eaton Bray, Billington, Leighton Linslade	Shillington, Meppershall, Stondon, Shefford, Henlow Camp
O	O	O	U
£3.32	£3.26	£3.17	£2.83
19,700	3,200	8,100	8,800
£85,589	£10,438	£25,698	£24,983
304	189	304	304
Mondays to Saturdays	School Days	Mondays to Saturdays	Mondays to Saturdays
Centrebus <b>79.</b> Pays for 07:28 from Meppershall to Luton, 17:50 Luton to Meppershall, and whole remaining service north of Barton.	Shoreys <b>142.</b> 15:35 Ampthill, Church – Redborne School – Flitwick Station – Steppingley Rd – Manor Way – Rail Station.	Red Kite <b>73.</b> Journeys are: 09:30, 10:30, 14:00 Totternhoe – Eaton Bray – Billington – Leighton Buzzard; 10:05, 12:05, 16:16 Leighton Buzzard – Totternhoe.	Hertfordshire County Council 89. Extension of Hitchin - Pirton service to Shillington, Meppershall and Henlow Camp. Cost of £42.18 per day increased by £40 from 2/1/09 for extension of two off- peak journeys via Stondon to Shefford.

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Henlow, Arlesey, Stotfold	Dunstable, Totternhoe, Eaton Bray	Biggleswade, Langford, Henlow, Clifton, Shefford, Clophill, Maulden, Ampthill, Flitwick, Westoning	Streatley, Barton- le-Clay, Clophill, Maulden, Ampthill, Flitwick, Steppingley, Ridgmont, Husborne Crawley, Aspley Guise, Woburn Sands	Toddington, Milton Bryan, Eversholt, Steppingley, Flitwick, Ampthill
O	O	U	U	O
£2.68	£2.61	£2.59	£2.51	£2.33
13,000	4,700	3,300	2,500	2,300
£34,902	£12,215	£8,605	£6,213	£5,315
304	304	51	54	106
Mondays to Saturdays	Mondays to Saturdays	Tuesdays	Saturdays	Wednesdays and Saturdays
AGS <b>90.</b> Arlesey – Henlow taxibus	Arriva The Shires <b>61.</b> 07:58 (M-F) and 08:27 (Sat) from Edlesborough to Dunstable	Grant Palmer 197. Shopping service from Biggleswade, Langford, Shefford, Clophill, Ampthill and Flitwick to Milton Keynes. Leaves Holme Court Avenue at 09:10, returns from Milton Keynes at 13:30.	Grant Palmer 197. Shopping service between Streatley, Barton, Ampthill, Flitwick, Woburn Sands and Milton Keynes. Leaves Streatley at 08:57 and returns from Milton Keynes at 14:20.	Litchfield <b>140.</b> Journeys are: 10:09, 12:59 Toddington – Milton Bryan – Eversholt – Steppingley – Flitwick – Ampthill; 09:20 Milton Bryan – Toddington; 12:05 Ampthill – Toddington; 14:40 Ampthill – Milton Bryan

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	Bedford Borough pays 42.9% of gross cost.		Bedford Borough pays 2.3% of gross cost. Proposed to merge with Biggleswade town services when retendered in 2010.
Biggleswade, Langford, Henlow, Arlesey, Stotfold, Clifton	Marston Moretaine, Lidlington, Brogborough, Ridgmont, Husborne Crawley, Aspley Guise, Woburn Sands, Heath & Reach, Leighton Linslade.	Dunstable, Caddington, Aley Green, Woodside, Slip End, Pepperstock	Biggleswade, Sandy, Potton, Everton, Sutton, Wrestlingworth, Old Warden, Ickwell, Northill, Upper Caldecote, Dunton, Eyeworth
O	O	В	В
£2.06	£1.37	£2.62	£2.57
22,750	4,000	8,300	105,800
£46,753	£5,494	£21,840	£271,97 7
250	189	189	304
Mondays to Fridays	School Days	School Days	Mondays to Saturdays
J&D Travel <b>E7</b> . Whole service supported. Runs from Biggleswade to Letchworth, with additional Friday journey from Sandy and Potton.	Stagecoach <b>160/165</b> Contract covers all of the 160 and the Woburn Sands to Bedford section of the 165 on school days only.	Grant Palmer <b>202.</b> Pays for; 07:45 L&D Hospital to Manshead School; 15:40 Manshead School to Harpenden	Meridian Line Travel <b>E1-E6 inclusive.</b> Former East Beds Dart services, operated with councilowned vehicles. Retendered in 2008 and one-year contract awarded to Meridian Line, with option of extending to two years. Includes vehicle maintenance.

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Luton Borough pays 47.5% of gross cost.	Bucks CC and Milton Keynes pay approx. 90% of gross cost.	Herts CC pays 6.3% and Bedford Borough pays 32.4% of gross cost.		Luton Borough pays 21.3% of gross cost.
Dunstable, Totternhoe, Eaton Bray	Leighton Linslade, Heath & Reach	Haynes, Shefford, Clifton, Henlow, Arlesey	Henlow Camp, Henlow, Langford, Biggleswade	Dunstable, Totternhoe, Eaton Bray, Whipsnade, Studham, Kensworth
В	Ф	В	Δ	В
£2.53	£2.48	£2.48	£2.38	£2.32
3,140	1,430	9,800	3,100	3,830
£7,939	£3,540	£24,311	£7,367	£8,873
304	59	304	54	59
Mondays to Saturdays	Sundays and Bank Holidays	Mondays to Saturdays	Saturdays	Sundays and Bank Holidays
Arriva The Shires <b>61.</b> 21:45 from Dunstable to Luton. 22:15 from Luton to Edlesborough.	Arriva The Shires <b>150.</b> Aylesbury - Leighton Buzzard - Heath & Reach - Milton Keynes	Expresslines <b>M2.</b> Evening service between Bedford and Hitchin. Journeys are: 19:30, 21:30 Bedford to Hitchin; 20:30, 22:30 Hitchin to Bedford	Centrebus <b>82.</b> Pays for: 14:11 Henlow – Biggleswade; 06:55, 14:57, 15:57, 17:10 Hitchin – Biggleswade; 14:27, 15:27, 16:27, 17:45 Biggleswade – Hitchin	Arriva The Shires <b>60.</b> Complete service between Luton, Dunstable, Totternhoe, Eaton Bray, Whipsnade, Studham and Kensworth.

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Two vehicles council funded.	Five year contract with new accessible vehicles. No contribution from Luton Borough.	Bedford Borough pays 55.6% of gross cost.
Dunstable, Caddington, Woodside, Slip End	Pulloxhill, Flitton, Greenfield, Flitwick, Westoning, Harlington, Toddington, Chalton, Sundon	Cranfield, Marston Moretaine
m m	Δ	В
£2.24	£2.19	£1.89
12,400	32,900	4,900
£27,779	£71,969	£9,281
304	304	59
Mondays to Saturdays	Mondays to Saturdays	Sundays and Bank Holidays
Centrebus 231. Journeys covered are: 07:50 Luton – Dunstable via Manshead School (school days); 08:05 Luton – Dunstable (non- school days); 15:40 Manshead School – Luton (school days); 15:40 Dunstable – Luton (non-school days); 15:40 Dunstable – Luton; 08:20 Slip End – Dunstable (Saturdays); 18:10 Dunstable – Slip End (Saturdays)	Centrebus <b>20</b> . Whole service between Luton and Toddington/Flitwick/Pullo xhill	Bedford Borough Council <b>V2.</b> Provides complete Sunday service on V2 Bedford – Wootton – Marston Moretaine – Cranfield.

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Bedford Borough pays 36.2% of gross cost.		
Haynes, Shefford, Clifton, Henlow, Arlesey, Mogerhanger, Sandy, Beeston, Biggleswade	Stotfold, Fairfield Park	Biggleswade, Broom, Southill, Stanford, Clifton, Shefford, Campton, Chicksands, Gravenhurst, Clophill, Maulden, Ampthill, Flitwick, Silsoe
Δ	В	Ф
£1.88	£1.85	£1.85
12,400	31,400	34,750
£23,261	£58,052	£64,443
59	304	250
Sundays and Bank Holidays	Mondays to Saturdays	Mondays to Fridays
Stagecoach <b>M2/M3.</b> Provides complete M2 (Bedford – Hitchin) and M3 (Bedford – Biggleswade) service on Sundays and Bank Holidays.	Arriva The Shires <b>97</b> . Pays for one vehicle, equivalent to supporting Grange Estate – Stotfold service.	Grant Palmer <b>200.</b> Pays for: 06:20 Flitwick to Biggleswade; 07:03 Biggleswade to Flitwick; 13:27, 16:27, 18:40 Biggleswade to Flitwick; 12:25, 14:25 Flitwick to Biggleswade; 17:59 Silsoe to Biggleswade; Also pays for diversion of commercial journeys via Southill, Campton and Upper Gravenhurst.

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		Luton Borough pays 5.2% and Herts CC pays 22.9% of gross cost.
Dunstable, Houghton Regis, Tebworth, Wingfield, Toddington, Harlington, Westoning, Flitwick	Dunstable, Caddington, Woodside, Slip End	Dunstable, Kensworth, Whipsnade, Studham
ω	В	В
£1.76	£1.74	£1.73
24,200	2,400	53,100
£42,578	£4,174	£91,643
250	54	304
Mondays to Fridays	Saturdays	Mondays to Saturdays
Centrebus <b>X31</b> .  Extension of certain journeys to Toddington and Flitwick. Contract price increased by £30 per day from 1/4/08 to cover: 07:10  Toddington-Luton starts at Flitwick at 06:55; 17:05 Luton-Toddington extended to Flitwick (these changes replaced withdrawn service 20)	Centrebus <b>231.</b> Diversion of 08:34 and 10:10 ex Dunstable via Pepperstock; Diversion of 11:40, 13:10 and 16:20 ex Luton via Pepperstock	Centrebus <b>X31</b> . Extension of certain journeys (former service 43) between Dunstable, Studham and Hemel Hempstead. Also, evening journeys at 19:30, 21:45 Luton to Studham; 20:20, 22:43 Studham to Luton

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Service predominantly used by non-entitled school children. No direct alternative available.	Luton Borough pays 28.4% of gross cost.		One vehicle council funded. Subject of pending "Kickstart" bid
Dunstable, Houghton Regis	Dunstable, Stanbridge, Tilsworth, Eggington, Leighton Linslade	Dunstable, Caddington, Aley Green, Woodside, Slip End, Pepperstock	Leighton Linslade, Heath & Reach
ω	В	В	ω
£1.66	£1.61	£1.51	£1.48
13,900	14,500	38,500	73,000
£23,043		£58,005	£108,20 2
189	304	250	250
School Days	Mondays to Saturdays	Mondays to Fridays	Mondays to Fridays
Centrebus <b>852.</b> Houghton Regis – Parkside – Mill Vale School – Northfields School	Red Rose <b>69/70</b> . Journeys are:19:53, 21:49 Leighton Buzzard – Luton; 20:45, 22:45 Luton – Leighton Buzzard.	Grant Palmer <b>202.</b> Pays for the following journeys: 08:02 Aley Green to Harpenden; 08:30 Harpenden to Dunstable; 11:30 Dunstable to L&D Hospital; 15:04 L&D Hopsital to Dunstable; 15:45 Dunstable to Harpenden (not school days); 17:10 Harpenden to Dunstable	Grant Palmer <b>27</b> , <b>36A</b> , <b>36C</b> Leighton Buzzard town services. Serves Linslade and Tesco store. 27 serves Heath and Reach.

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	Subject of pending "Kickstart" bid	
Dunstable, Houghton Regis, Tebworth, Wingfield, Toddington, Harlington, Westoning, Flitwick	Leighton Linslade	Dunstable, Totternhoe, Eaton Bray
ш	В	В
£1.46	£1.35	£1.10
5,200	50,800	7,000
£7,571	£68,789	£7,668
54	304	54
Saturdays	Mondays to Saturdays	Saturdays
Centrebus <b>X31</b> . Extension of certain journeys to Toddington and Flitwick. Contract price increased by £20 per day from 1/4/08 to cover: 08:10 Toddington-Luton starts at Flitwick at 07:50 (this change replaced withdrawn service 20)	Whole of Arriva The Shires services 32 and 33 between Leighton Buzzard High Street, Brooklands Drive, Meadow Way or Appenine Way.	Buckinghamshire County Council <b>61.</b> Luton - Dunstable - Eaton Bray - Aylesbury. Contribution supports hourly service on Saturdays.

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Woburn Sands, Woburn, Heath & Reach, Leighton Linslade	Barton-le-Clay, Streatley, Sundon, Chalton, Houghton Regis, Dunstable	Toddington, Harlington, Westoning, Flitwick, Clophill, Silsoe, Flitton, Pulloxhill, Barton-le-Clay	Bushmead
Δ	В	В	Ф
£1.08	£1.07	£1.01	£0.80
5,600	2,760	3,570	31,500
£6,051	£2,955	£3,598	£25,234
189	52	51	250
School Days	Wednesdays	Tuesdays	Mondays to Fridays
Stagecoach 165 (school contract E05) from Woburn Sands to Leighton Buzzard via Vandyke Upper School. Return from Leighton Buzzard to Heath and Reach at 15:30. This contract operates in conjunction with R01/016 and R99/009 which are cross-boundary services.	Grant Palmer 74. Weekly shopper service from Barton via Streatley, Sundon, Chalton and Houghton Regis to Dunstable. Leaves Barton at 09:30 and returns from Dunstable at 12:25.	Red Kite 77. Toddington to Hitchin via Harlington, Flitwick, Clophill, Silsoe, Flitton, Pulloxhill, Barton and Hexton. Leaves Toddington at 09:15. Returns from Hitchin at 12:50	Centrebus <b>231.</b> Whole service between Luton town centre and Bushmead.

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Luton Borough pays 56.8% of gross cost.	Milton Keynes Council pays 48.4% of gross cost. MKC are currently reviewing their level of contribution.	One vehicle council funded.	Five year contract with new accessible vehicles.
Houghton Regis, Dunstable	Leighton Linslade, Heath & Reach, Woburn, Husborne Crawley, Aspley Guise,	Leighton Linslade	Dunstable
В	ω	Δ	В
£0.79	£0.77	£0.77	£0.76
25,350	54,700	15,770	60,000
£19,912	£41,990	£12,100	£45,347
304	304	54	304
Mondays to Saturdays	Mondays to Saturdays	Saturdays	Mondays to Saturdays
Luton Borough Council 7, 38. Evening service between Beds/Luton boundary, Houghton Regis and Dunstable town centre.	Grant Palmer 10 Supports the following journeys: 07:25, 09:30 Keynes to Leighton Buzzard (Saturdays and school holidays only); 16:30 Milton Keynes to Leighton Buzzard; 07:13 Leighton Buzzard to Milton Keynes (Saturdays and school holidays only); 17:36, 18:56 Leighton Buzzard to Milton Keynes.	Grant Palmer <b>36C</b> Leighton Buzzard town services. Serves Linslade and Tesco store.	Centrebus <b>DB3</b> Dunstable Town Service. Town Centre - Langdale Road

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Subject of pending "Kickstart" bid			Bucks CC pays 52% and Herts CC, Luton Borough and Central Beds pay the balance.
Leighton Linslade, Heath & Reach	Aspley Guise, Husborne Crawley, Woburn, Eversholt, Hockliffe, Leighton Linslade	Toddington, Harlington, Tingrith, Eversholt, Milton Bryan, Woburn	Dunstable, Totternhoe, Eaton Bray
ш	Ф	Δ	Ф
£0.75	£0.73	69.03	£0.68
26,425	1,619	1,815	4,700
£19,842	£1,183	£1,247	£3,195
250	51	51	304
Mondays to Fridays	Tuesdays	Tuesdays	Mondays to Saturdays
Arriva The Shires <b>Line 150.</b> Various journeys extended from Leighton Buzzard to Heath & Reach.	Litchfield <b>139.</b> Journeys are: 10:30 Woburn Sands – Husborne Crawley – Woburn - Eversholt – Leighton Buzzard; Return from Leighton Buzzard at 13:05	Litchfield 138. Journeys are: 09:05 Toddington – Eversholt – Milton Bryan – Woburn Sands – Milton Keynes; 14:10 Woburn Sands – Milton Keynes to Toddington at 14:30	Buckinghamshire County Council <b>61.</b> Luton - Dunstable - Eaton Bray - Aylesbury. Further contribution.

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Biggleswade	Clophill, Maulden, Ampthill, Flitwick	Dunstable	Flitwick, Westoning, Harlington, Toddington, Houghton Conquest
Ф	В	В	Ф
£0.67	£0.62	£0.57	£0.54
59,800	72,350	18,100	111,570
£39,945	£44,954	£10,388	£59,921
304	304	304	304
Mondays to Saturdays	Mondays to Saturdays	Mondays to Saturdays	Mondays to Saturdays
Biggleswade Town Services. Herberts 185 (every hour) serves Holme Court Avenue and Saxon Gate. 187 (every hour) serves Stratton Way and Northfields. Whole service supported.	Grant Palmer <b>X44.</b> Extension of commercial Bedford – Clophill service to Maulden, Ampthill and Flitwick.	Centrebus <b>X31</b> diversions via Wilbury Drive: 09:00 Dunstable – Luton; 11:52, 13:52 Luton – Dunstable	Grant Palmer <b>X42.</b> Whole service between Flitwick and Toddington, including peak hour journeys to/from Dunstable. Also includes diversion of all journeys via Houghton Conquest.

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Herts CC pays 75% of gross cost.		Bedford Borough pays 26.1% of gross cost.	Luton Borough pays 15.7% and Bedford Borough pays 59.6% of gross cost.
Dunstable, Kensworth	Clophill, Maulden, Ampthill, Flitwick	Sandy, Tempsford, Blunham, Chawston, Biggleswade, Sutton, Potton, Everton	Clophill, Silsoe, Barton-le-Clay
Δ	В	В	В
£0.53	£0.51	£0.51	£0.49
4,400	112,800	2,500	8,500
£2,333	£57,803	£1,277	£4,166
59	304	51	59
Sundays and Bank Holidays	Mondays to Saturdays	Thursdays	Sundays and Bank Holidays
Hertfordshire County Council <b>343.</b> Contribution towards Sunday service between St. Albans, Markyate, Kensworth and Dunstable, with Summer-only projection to Whipsnade Zoo.	Grant Palmer <b>X44.</b> Additional peak vehicle	Ivel Sprinter 112, 193. Journeys are: 112: Sandy – Tempsford – Blunham – Chawston – Rookery Road – St. Neots. Thursdays only. 193: Thursdays-only shopper bus from Biggleswade, Sutton, Potton, Everton, Sandy and Tempsford to St. Neots. Serves only Little Barford in Bedford Borough.	Bedford Borough Council <b>S1&amp; M50</b> . Whole Sunday service supported on S1 (Bedford to Luton) and M50 (Bedford to Rushden)

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Luton Borough pays 50% and Herts CC pays 23.5% of gross cost.		Herts CC pays 93% of gross cost.		
East Hyde	Leighton Linslade	Stotfold	Dunstable, Caddington, Woodside, Slip End	Henlow Camp, Henlow, Langford, Biggleswade
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£0.45	£0.33	£0.11	50.57	£0.34
5,900	4,700	14,870	5,470	14,100
£2,643	£1,564	£1,608	£3,105	£4,801
250	52 wee ks	304	304	250
Mondays to Fridays	Mondays to Saturdays	Mondays to Saturdays	Mondays to Saturdays	Mondays to Fridays
Luton Borough Council 366 journeys at the following times: 06:05 Luton to Hatfield; 18:35 Hatfield to Luton	Buckinghamshire County Council 165. Six return journeys per day from Aylesbury and Wing to Leighton Buzzard. Off-peak service extends to Stoke Mandeville Hospital.	Hertfordshire County Council <b>391.</b> One return journey per day from Stotfold to Baldock, Lister Hospital and Stevenage	Grant Palmer <b>231.</b> Journey at 18:20 from Luton to Dunstable	Centrebus <b>82.</b> Pays for 06:55 Hitchin to Biggleswade

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	Herts CC pays 91.7% of gross cost.	Luton Borough pays 26.4% of gross cost.	Herts CC pays 85% of gross cost.	Five year contract with new accessible contract wehicles.
Dunstable, Caddington, Woodside, Slip End	Slip End	Dunstable, Stanbridge, Tilsworth, Eggington, Leighton Linslade	East Hyde	Dunstable
⋖	∢	∢	∢	∢
£0.34	£0.20	£0.17	£0.15	£0.13
10,900	13,300	45,200	7,820	100,400
£3,675	£2,666	£7,578	£1,185	£12,759
250	304	59	54	304
Mondays to Fridays	Mondays to Saturdays	Sundays and Bank Holidays	Saturdays	Mondays to Saturdays
Centrebus 231. Back- projection of 09:16 Caddington to Luton to commence at Wyevale Garden Centre at 09:14; Diversion of same journeys via Pepperstock. Diversion of 16:20 ex Luton to run via Pepperstock.	Hertfordshire County Council 46. Peak-hour journeys from Hemel Hempstead, Redbourn, Markyate and Slip End to Luton	Arriva The Shires <b>69, 70.</b> Complete Sunday service - Luton to Leighton Buzzard.	Hertfordshire County Council <b>366.</b> Entire Saturday service between Luton, East Hyde, Harpenden, Wheathampstead and	Centrebus <b>DB2</b> Dunstable Town Service. Town Centre - Downside

Grant Palmer X42. Whole service between Flitwick and Toddington, including peak hour journeys to/from Dunstable. Also includes diversion of all journeys via Houghton Conquest.	Saturdays	54	£1,910	15,070	£0.13	⋖	Flitwick, Westoning, Harlington, Toddington, Houghton Conquest	
Buckinghamshire County Council 162. Contribution towards two days of what is now a six-day a week service between Bletchley and Edlesborough.	Tuesdays and Saturdays	52 wee ks	£2,926	25,400	£0.12	4	Billington, Leighton Linslade	Contribution specifically covers section of route between Billington and Leighton Buzzard.
Grant Palmer <b>DB1</b> Dunstable Town Service. Town Centre - Ashcroft	Mondays to Saturdays	304	£12,186	125,900	£0.10	⋖	Dunstable	

Sundays and Bank Holiday service

Daily - contract is for a combination of evening, Sunday and Bank Holiday journeys

**Evening service** 

Mondays to Saturdays